



Adobe Creative Cloud For Non-Instructional Computers

Updated July 19, 2022.

These steps show how to login to Adobe Creative Cloud application, while using the non-instructional computers (e.g., N-side computers) on campus.

For using Adobe Creative Cloud at home, please reference the steps for [Adobe Creative Cloud Home Use for Faculty and Staff](#).

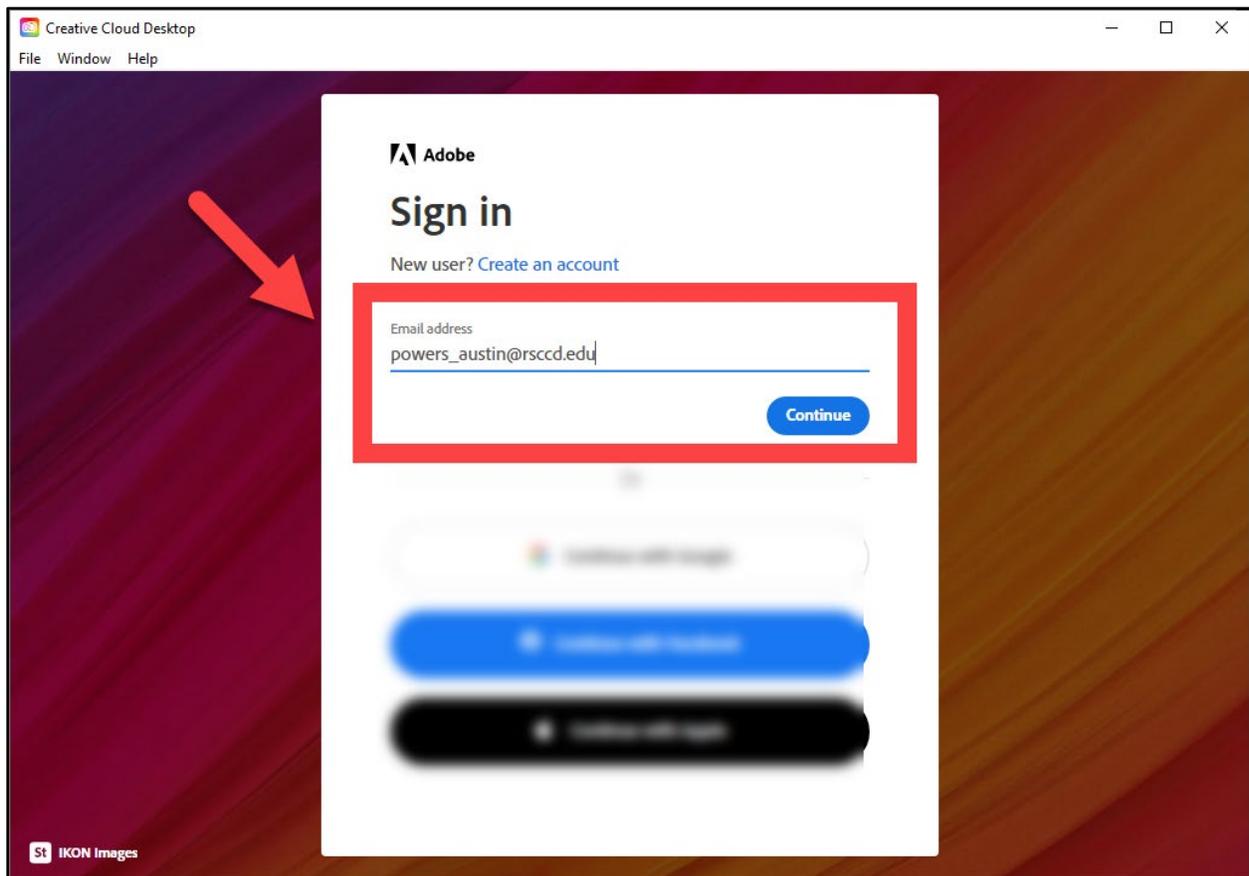
For further assistance, please contact the [ITS Help Desk](#).

Step 1 – Open Adobe Creative Cloud app and type in your District Email

Open the **Adobe Creative Cloud** app.

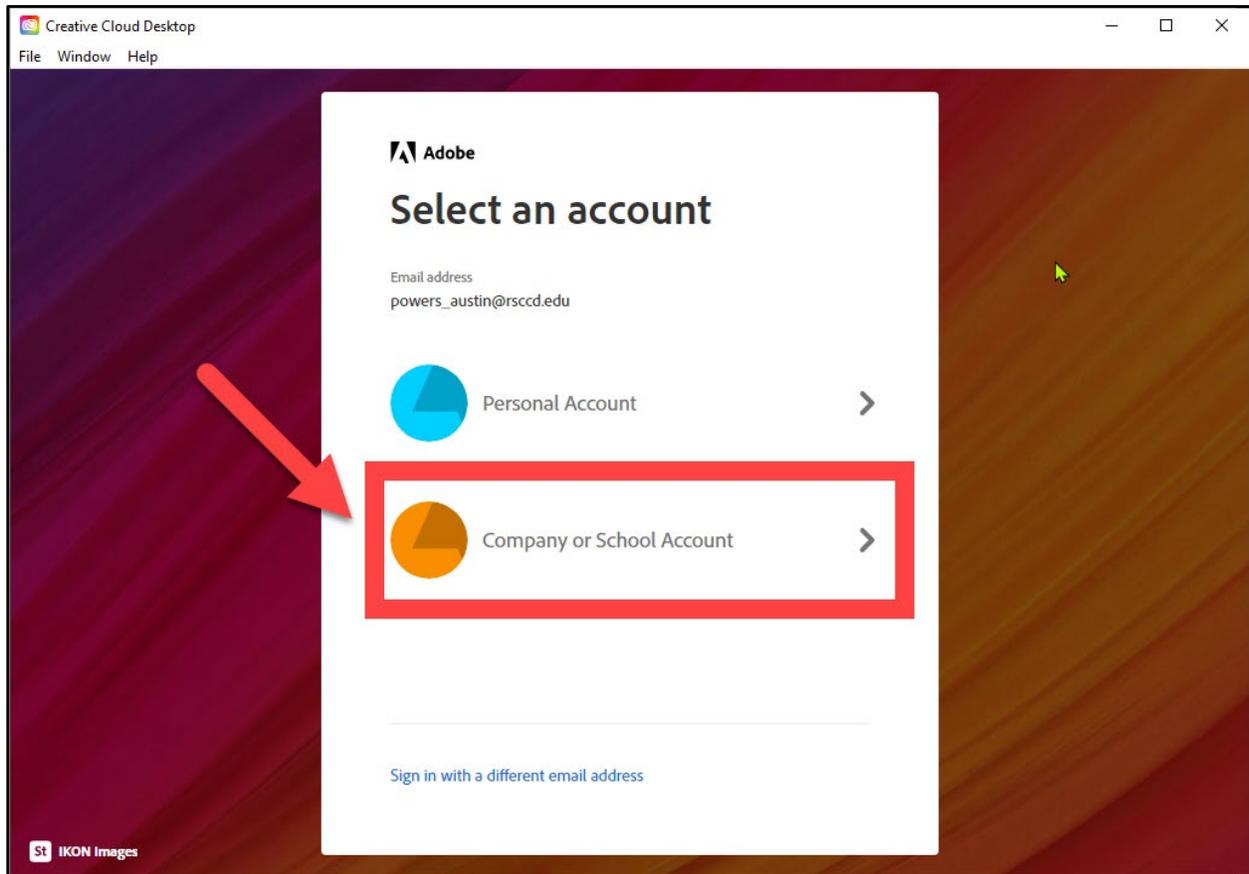


In the **Email address** field, type your district provided email address, then select the **Continue** button.



Step 2 – Select Company or School Account

On the Select an account screen, select **Company or School Account**.



Step 3 - Sign In to RSCCD Single Sign-On

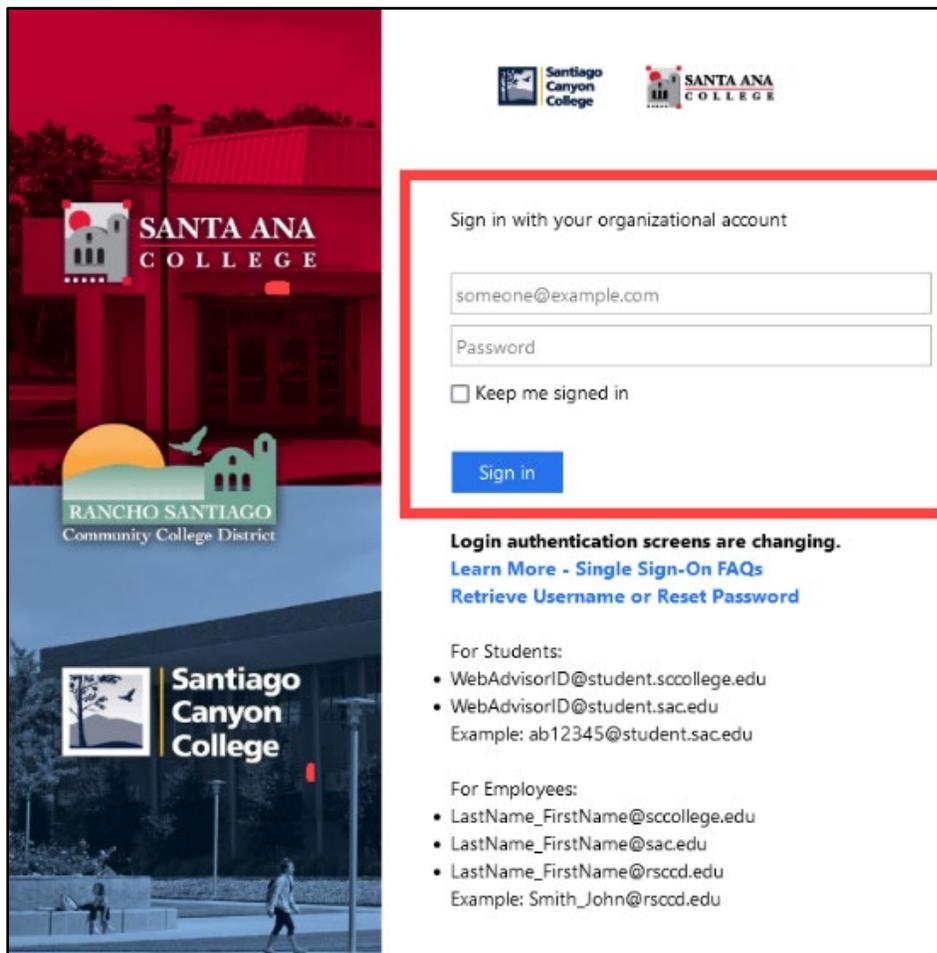
You will be redirected to the **Sign In** page for **RSCCD Single Sign-On**. Input your username and password, and click **Sign In**.

Optional: Check the box for "Keep me signed in" to stay signed in.

Your Username is your college issued email address.

- For Employees, the username format can be:
 - **LastName_FirstName@rsccd.edu**
 - **LastName_FirstName@sac.edu**, or
 - **LastName_FirstName@scollege.edu**
 - Example: Powers_Austin@sac.edu

Your Password is the one associated with your school account (e.g., for Canvas and Self-Service).



Sign in with your organizational account

someone@example.com

Password

Keep me signed in

Sign in

Login authentication screens are changing.
[Learn More - Single Sign-On FAQs](#)
[Retrieve Username or Reset Password](#)

For Students:

- WebAdvisorID@student.scollege.edu
- WebAdvisorID@student.sac.edu

Example: ab12345@student.sac.edu

For Employees:

- LastName_FirstName@scollege.edu
- LastName_FirstName@sac.edu
- LastName_FirstName@rsccd.edu

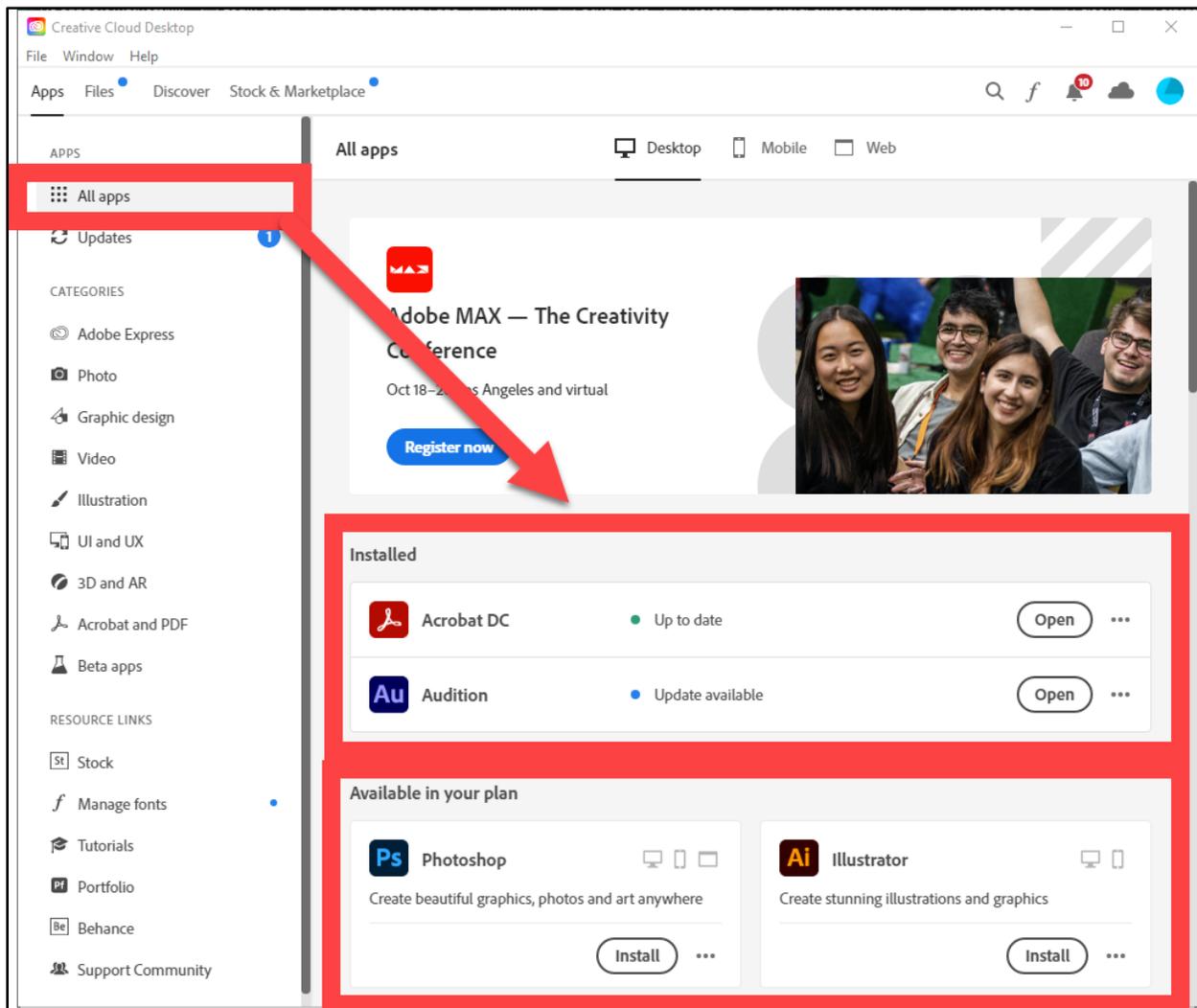
Example: Smith_John@rsccd.edu

Step 6 – Enjoy using the Adobe applications

Once you have logged in, you will be taken to the All Apps menu.

Under **All Apps > Installed**, you will see all of the Adobe applications that have been previously installed on the computer.

Under **All Apps > Available in your plan**, you can see all of the apps available in your Adobe Creative Cloud plan, and Install as needed.



Troubleshooting problems

Troubleshooting sign-in problems

- Use the [Password Reset page](#) if you've forgotten your password, or need to retrieve your username.
- Use the [Change Password page](#) to create a new password.
- Read the [Single Sign-On FAQs page](#) for other sign in issues.

Contact the ITS Help Desk

- Website: <https://webhelpdesk.rsccd.edu>
- Phone: **714-564-4357 Extension 0**
- Email: helpdesk@rsccd.edu

[\(Select this link to return to the beginning of the document\)](#)